

GUIDE

Form to report theft and/or robbery



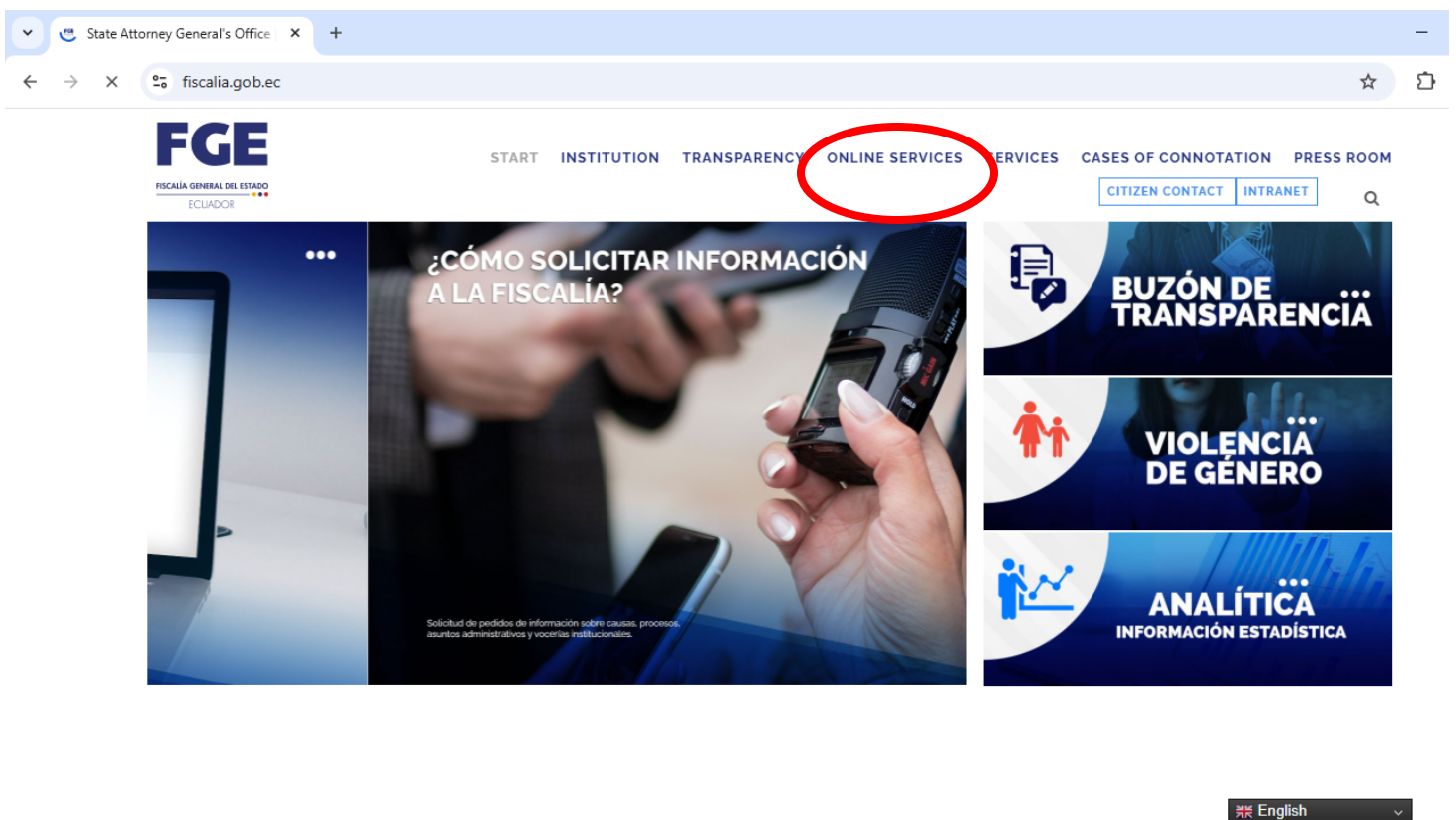
Guide
Form to report theft and/or
robbery

Preliminary Aspects

The pre-report form for theft and/or robbery for tourists is a tool for foreigners who have been victims of alleged theft and/or robbery and who decide to bring the incident to the attention of the State Attorney's General Office in order to proceed in accordance with the legislation in force.

Form registration

1. Enter to the State Attorney's Office web page: <https://www.fiscalia.gob.ec>
2. Click on "Online Services"



- Click on “RECORD OF ALLEGED CRIMES OF ROBBERY AND THEFT” and then click on “REPORT HERE”. On this page you will find an explanatory video with the steps to follow to register a theft and/or robbery pre-report form.

FGE
FISCALÍA GENERAL DEL ESTADO
Ecuador

START INSTITUTION TRANSPARENCY ONLINE SERVICES SERVICES CASES OF CONNOTATION PRESS ROOM

CITIZEN CONTACT INTRANET

STATE ATTORNEY GENERAL'S OFFICE / ONLINE FORM FOR REGISTERING SUSPECTED ROBBERY AND THEFT OFFENSES

REGISTER OF ALLEGED THEFT AND ROBBERY CRIMES

ONLINE REPORTING OF GENDER-BASED VIOLENCE

RECORD OF ALLEGED CRIMES OF ROBBERY AND THEFT

ONLINE COMPLAINTS FOR TOURISTS

VIRTUAL WINDOW

COMPLAINT CONSULTATION

Robbery (article 189, COIP): the person who, through threats or violence, steals or seizes other people's property, whether the violence is exercised to facilitate the act, at the time of committing it or afterwards to ensure impunity.

Theft (article 196, COIP): the person who, without using violence, threat or intimidation against the person or force against things, illegally takes possession of another's objects.

Private property: owned exclusively by one or more individuals and for their benefit.

Public good: owned by the State and serving the community.

English

REPORT HERE →

- You will be directed to the terms and conditions screen where the user - tourist must read and accept them in order to continue.

FGE
FISCALÍA GENERAL DEL ESTADO
Ecuador

INICIO INSTITUCIÓN TRANSPARENCIA SERVICIOS EN LÍNEA SERVICIOS CASOS DE CONNOTACIÓN SALA DE PRENSA

CONTACTO CIUDADANO INTRANET

las 24 horas, acude a las unidades de Flagrancia ubicadas en todo el país.

Encuentra más información en: **Directorio de Fiscalías**

TERMINOS Y CONDICIONES

Antes de continuar, lea atentamente el siguiente aviso de privacidad:

De conformidad con lo previsto en la Constitución de la República del Ecuador, decretos y reglamentos, usted autoriza a que los datos personales suministrados a través de este formulario sean utilizados por la Fiscalía General del Estado (FGE) y sus instituciones de apoyo, con el fin de dar trámite a su denuncia en línea, en el marco de las funciones y atribuciones constitucionales legalmente asignadas a esta Institución.

Asimismo, autoriza a la FGE para que analice los datos suministrados, con la finalidad de determinar si los hechos corresponden a un delito de acción pública –de competencia de esta Institución– caso contrario, se le informará del particular para que proceda con las acciones administrativas, civiles o penales de acción privada que le asisten.

De corresponder a una denuncia de competencia de la FGE, previo a continuar con las diligencias investigativas, usted deberá acercarse a esta Institución a reconocer –sin juramento– su denuncia, antes de lo cual lo contactaremos.

ADVERTENCIA: los datos proporcionados por usted deben basarse en hechos ciertos, reales y concordantes, ya que –al presentar una denuncia sobre hechos falsos– podría incurrir en el delito de acusación o denuncia maliciosa, previsto en el artículo 271 del Código Orgánico Integral Penal (COIP).

Por cuestiones de seguridad la FGE informa de su IP: 186.46.139.213 está siendo registrada

Acepto **No acepto**

5. The user-tourist must specify whether it was a theft or robbery crime, as described in the system. Likewise, he/she must register each stolen good. It is important to note that this section is designed so that, if necessary, one or more stolen goods can be registered.
- NOTE: it is not necessary to register a form for each good.**

IMPORTANT: There is English translation available

FIELDS MARKED WITH (*) ARE MANDATORY

DATA OF THE EVENT

Select the option that corresponds to the fact * :

☒ **Theft:**
Theft of an object or property **without violence** , threat or intimidation of the affected person, or **without using force** on the property to remove it.

☐ **Theft:**
Theft of an object or property **with violence** , threat or intimidation of the affected person, or **by using force** on the property to steal it.

DATA OF THE STOLEN PROPERTY

Show 10 records

Look for:

No.	ORIGIN OF GOOD	STOLEN PROPERTY	VALUE OF THE STOLEN PROPERTY	ACTION
No data available in this table				

Showing records 0 to 0 of a total of 0 records

Former Following

Good - New registration

FIELDS MARKED WITH (*) ARE MANDATORY

ORIGIN OF THE GOOD: *

VALUE OF THE STOLEN PROPERTY: *

STOLEN PROPERTY: *

DESCRIPTION OF THE STOLEN PROPERTY: *

Private good: owned exclusively by one or more individuals and for their benefit.

Public good: owned by the State and serving the community.

IMPORTANT: in the case of lost documents, it should be emphasized that this is not typified as a crime of public action, therefore it is not within the competence of the State Attorney's General Office. For these cases, the competence falls on the "Consejo de la Judicatura", which has implemented a tool to register this:

Click on the link:

<https://appsj.funcionjudicial.gob.ec/documentosExtraviados/publico/formulario.jsf>

6. Once you click "COTINUE", the user - tourist must fill in the data of the event, such as: report of event, the date and time, if he/she has evidence, if he/she was a victim of the crime and if it is done for procedures with insurance companies.

DATA OF THE FACTS

Account of the facts: *

(Maximum 3000 characters)

Date of the events: *

Approximate time of events: *

Do you have supporting evidence regarding the alleged crime?: *

Select...

Were you a victim of this crime?: *

Select...

Is this a registration to carry out procedures with insurance companies?: *

Select...

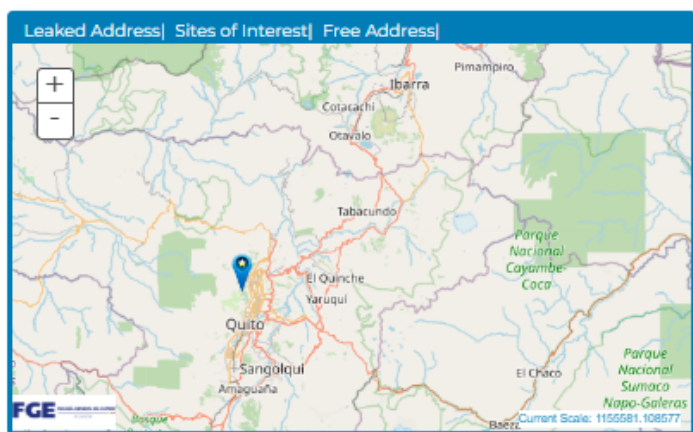
7. Next, the user-tourist will have to register the place of the events on the map. For this purpose, the tabs “Filtered Address”, “Sites of Interest” y “Free Address” are available.

PLACE OF THE EVIDENCE

Mandatory: enter the map↓the address at which the events occurred.

Options:

- **Filtered address:** Exact streets (primary and secondary) of the location where the events occurred.
- **Landmarks:** Landmarks close to where the events took place.



8. Next the user - tourist will have to provide data of the victim and click on “New Registration”. Once the information is displayed, the user-tourist must enter the corresponding information.

COMPLAINANT'S DATA

[NEW REGISTRATION](#)

Show 10 records

Look for:

No.	ID	LAST NAMES AND FIRST NAMES	E-MAIL	CELLULAR PHONE	ACTION
No data available in this table					

Showing records 0 to 0 of a total of 0 records

Former

Following

Victim Reporter - New Registration

FIELDS MARKED WITH (*) ARE MANDATORY

CHECK IF YOU ARE A TOURIST/TEMPORARY VISITOR:
YEAH ☐

IDENTIFICATION TYPE: *

SELECT THE TYPE OF DOCUMENT

IDENTIFICATION NUMBER: *

BIRTHDATE: *

LAST NAMES AND FIRST NAMES: *

SEX:

ETHNICITY:

DO YOU HAVE A DISABILITY?:

COUNTRY OF ORIGIN:

HOME/RESIDENCE ADDRESS/CONTACT: *

E-MAIL: *

PREFIX:

9. The user-tourist will also be able to register the information of the alleged perpetrator, if the victim has this information.

Reported - New record

FIELDS MARKED WITH (*) ARE MANDATORY

LAST NAMES AND FIRST NAMES: *

ALIAS:

SEX: *

ETHNICITY:

PROVINCE OF RESIDENCE:

CANTON OF ADDRESS:

KEEP CANCEL

10. The user-tourist must answer the satisfaction survey at the end of the form and press “Send”.

Dear user, please answer the following question.

1. How would you rate the online pre-reporting service through the Attorney General's website? *

- ☐ Totally satisfied
- ☐ Satisfied
- ☐ I'm indifferent
- ☐ Dissatisfied
- ☐ Totally dissatisfied

SEND

11. By clicking on “SEND”, the user - tourist will have to validate a code that will be sent to the registered e-mail address.

Code Validation

Dear user:

Registration for this form requires verification. Please check your inbox registered for this form.

Note: The code will last 5 minutes. If you haven't received it, please check your spam folder.

Code

It lasts 5 minutes 4:50

Enter Code:

Enter 6 digits

ACCEPT **CANCEL**

Once this code has been validated, the user-tourist will receive the registration form by e-mail.

IMPORTANT: the information registered in the form will be verified by the State Attorney's General Office. The user-tourist will receive an e-mail, with information.